



JOB ANNOUNCEMENT

ANNOUNCING AN OPPORTUNITY TO:

- Be part of an organization which has direct positive impact on the lives of people struggling with mental health challenges
- Apply your business, communication, &/or marketing talents to a job with purpose & meaning
- Work where opportunities for professional development and growth are fostered
- Gain experience in working in a community-based nonprofit environment

Richmond Area Multi-Services (RAMS) is currently searching for
An individual with a mental health &/or business background and excellent communication skills
and a passion for community-based service
for the position of

Employment Consultant

for the RAMS Hire-Ability Vocational Services Program
located at 1234 Indiana St, San Francisco

MULTIPLE POSITIONS AVAILBLE. Bilingual ability to provide services in fluent CANTONESE required for ONE position.
No language requirement for other positions.

Salary Range: \$38,000 - \$45,000 annual, commensurate to experience & qualifications

Status: Full-Time (Monday through Friday), non-exempt

Benefits: health insurance coverage + leave benefits

Your role: Under the supervision of the Employment Services Coordinator, the Employment Consultant creates job opportunities by promoting Hire-Ability services to potential employers, collaborates on employer engagement activities, and provides client assessments, job placement, retention and job coaching support as needed.

Minimum Required Qualifications:

1. At least a Bachelor's Degree in psychology, social work, or related field, or business & marketing communications field; or has significant equivalent experience working in a community behavioral health / social service setting, required
2. Demonstrated experience providing job development services to clients, required
3. Bilingual ability to provide services in fluent Cantonese.

Other Preferred Qualifications:

4. One year experience providing direct services to mental health clients from minority/underserved groups (especially African-American, Latino/a, &/or limited-English-speakers) or similar population, very highly preferred
5. Familiarity with community behavioral health systems of care in San Francisco, including the philosophy of care, levels of care for clinical services, & delivery of services, highly preferred
6. Familiarity with the San Francisco community resources/services (may include health, mental health, substance abuse, vocational, housing, etc), highly preferred
7. Strong interpersonal skills and ability to work effectively, function independently, and interact professionally with a diverse, multi-cultural, and interdisciplinary staff of all levels
8. And other qualifications as related to the position

Interested applicants: Send cover letter & resume to jobs@ramsinc.org Positions will remain open until filled.

JOB DUTIES LISTED ON FOLLOWING PAGE

RAMS is a non-profit community-based agency providing bilingual & bicultural mental health and related services to our community. We are an Equal Opportunity Employer and committed to embracing diversity and consider all applicants for all positions without regard to race, color, national origin, ancestry, sex, gender, sexual orientation, sexual identity, age, religion, creed, disability (actual or perceived), medical condition including genetic characteristics, marital status, domestic partnership status, citizenship, military service, height, weight, HIV/AIDS status, or any other characteristic protected by state or federal law or local ordinance.



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Essential Responsibilities include:

1. Develop relationships and promote Hire-Ability services to potential employers
2. Create job opportunities for clients' served and the whole team, and serve as liaison with employers to ensure clients' success on the job
3. Identify trending job needs and cater the need to build relationship with targeted employers for potential job openings for clients' served
4. Collaborate with other Employment Consultant and agency departments in creating employer engagement activities
5. Assists clients with mental health conditions in obtaining and maintaining competitive jobs
6. Carries out services of the Individual Placement & Support (IPS) vocational rehabilitation model
7. Engages consumers and establishes trusting, collaborative relationships directed toward the goal of competitive employment in integrated job settings
8. Assesses consumers' vocational functioning in an on-going basis utilizing background information and work experiences
9. Draws up the individual vocational treatment plan with the client, case manager, Department of Rehabilitation Counselors and other treatment providers
10. Provides education and support to employer as agreed upon by the client that may include negotiating job accommodations and follow-along contact with the employer
11. Provides job coaching follow-along services to assist client in maintaining employment
12. Meets regularly with treatment team members to coordinate and integrate vocational services into mental health treatment
13. Other duties as assigned

Reports to: Director of Vocational Services & Associate Director of Vocational Services, Employment Services Coordinator

ABOUT THE RAMS HIRE-ABILITY PROGRAM: Hire-Ability is the award winning vocational services program of RAMS, in partnership with San Francisco Department of Public Health-Community Behavioral Health Services, California State Department of Rehabilitation, and other private businesses, which serves the San Francisco Bay Area community by connecting employers with trained, assessed, and pre-qualified employees. Hire-Ability provides quality & culturally competent vocational rehabilitation, training, and support services to adults with behavioral health conditions and/or mental health disabilities. Program services include: Vocational Assessment; Basic Job Skills Training; On-the-Job Training; Work Adjustment; Situational Assessment; Job Development; Placement & Retention; and Job Coaching. The Hire-Ability program components include: Employee Development, Employment Services, Vocational IT Computer Skills Training, Janitorial Training, Employment, & Services, and Clerical/Administrative Support Training, Employment, & Services. Hire-Ability also features Café Phoenix, a reputable and well-reviewed client-run café that also serves as one of the on-the-job vocational assessment sites. *The Employment Services (ES) program of Hire-Ability is a cooperative CBHS/State Department of Rehabilitation program, the goal of which is to enable clients with mental health disabilities (many who are monolingual in Chinese and other API languages) to find and maintain employment in the open job market.*

ABOUT RAMS: Richmond Area Multi-Services is a private, non-profit mental health agency that is committed to advocating for and providing community based, culturally-competent, and consumer-guided comprehensive services, with an emphasis on serving Asian & Pacific Islander Americans. Founded in San Francisco's Richmond District in 1974, our agency offers comprehensive services that aim to meet the behavioral health, social, vocational, and educational needs of the diverse community of the San Francisco.

RAMS is recognized by the local and national social service community as having expertise in providing culturally competent mental health services to the underserved, with expertise in working with the Asian & Pacific Islander (A&PI) and Russian-speaking populations. The agency has received numerous awards for culturally competent service delivery, clinical training, employment of people with disability, and community leadership.

CHECK US OUT AT WWW.RAMSINC.ORG

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