



JOB ANNOUNCEMENT

*Are you someone who has a passion to serve the community?
Are you searching for a career which has direct positive impact on people's lives?
Are you searching for an organization where professional development and growth are fostered, and where your Lived Experience with mental health conditions can be seen as a positive and empowering quality?*

Richmond Area Multi-Services (RAMS) is currently searching for
Peer Counselors

for the RAMS Division of Peer-Based Services

Work site: SF DPH Behavioral Health Services at 1380 Howard St &/or at SF DPH Clinic/Facility location

MULTIPLE POSITIONS AVAILABLE.

Salary Range: Negotiable, commensurate to experience & qualifications

Status: Full-time or Part-Time or As-needed/Per-Diem hours. Per-diem is scheduled on As-Needed basis, and as per available hours of employee. Please specify preference/availability when applying.

Benefits: health insurance coverage/contributions + leave benefits (depending on eligibility)

*POSITION OPEN ONLY TO CONSUMERS/PARTICIPANTS OF THE
SAN FRANCISCO COMMUNITY BEHAVIORAL HEALTH SERVICES*

Your role will be to provide peer counseling services & support to SF Dept. of Public Health sites, contributing to the client-focused services at the San Francisco DPH – Behavioral Health Services.

Minimum Required Qualifications:

1. At least a High School Diploma or equivalent (GED, CHSPE Certificate), required. (Associate of Arts (AA) degree or higher from an accredited institution, very strongly preferred and will be prioritized).
2. At least 3-5 years of direct personal "lived" experience with the community behavioral health system, preferably in San Francisco
3. Completion of a mental health certificate program or equivalent education AND/OR at least two years of peer counseling or related experience, particularly working with diverse constituencies
4. One position requires ability to provide services in fluent Spanish
5. Must be able to travel to and from clinic worksite and other locations within San Francisco

Other Preferred Qualifications:

6. Familiarity &/or experience working/interacting with community behavioral health systems of care in San Francisco, including the philosophy of care, levels of care for clinical services, and the delivery of such services, very strongly preferred and will be prioritized
7. Demonstrated knowledge & experience working with San Francisco community resources/services (including health, mental health, substance abuse, vocational, housing, food, etc.) very strongly preferred and will be prioritized
8. Familiarity with Wellness and Recovery Model, the Support Employment Model, and other evidenced based practices such as Wellness-Recovery Action Planning (WRAP), Seeking Safety, self-help, etc, very strongly preferred and will be prioritized
9. Knowledge &/or experience with service delivery documentation (including counseling planning) and HIPAA standards, a plus
10. Bilingual ability in fluent Cantonese &/or Mandarin or Spanish, a plus



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Interested applicants: send cover letter & resume to jobs@ramsinc.org. Please include your name and position which you are applying for in the subject line of your email. Position will remain open until filled.

Essential Job Duties include, but are not limited to:

1. Provide culturally competent peer counseling services, support, resource linkage, case management, and skills-building trainings to clients
2. Engage clients who are experiencing mental health issues, alcohol and/or drug use, poverty, homelessness, and/or other barriers to stability and employment, utilizing supportive counseling, harm reduction, and self-help strategies
3. Welcome, engage, and assist clients by conducting one-on-one client meetings, facilitating support groups, leading activity groups, and accompanying clients to appointments as needed, all aimed at supporting their collaboratively developed wellness recovery goals
4. Assist in organizing & coordinating client engagement and outreach activities, including cultural events and activity groups (both on-site and in the community), as well as consumer advisory councils/committees
5. Liaison and facilitate connections with care providers and other related services as required by clients' treatment. This may include attending care planning meetings, preparing necessary documentation and reports, and regular communication with care providers
6. Assist clients in accessing, navigating, and following up on the use of resources in the community, including: transportation, housing, decision-making, assistive technology, language, government programs, cultural adjustment, immigration services, food assistance, legal assistance, women's services, medical assistance, mental health services, vocational services, and education programs, and any other services that may support the client on overcoming external barriers to well-being and self-sufficiency
7. Serve as a resource to therapists/counselors and case managers by identifying community resources and assisting with client referrals for outside services
8. Perform other duties as assigned & related to position and program needs

Reports to: Peer Supervisor & Program Coordinator, RAMS Division of Peer-Based Services

ABOUT THE RAMS PEER SERVICES DIVISION: At the forefront of the peer provider profession, RAMS offers culturally congruent peer counseling & support, outreach, resource linkage, and education & training throughout San Francisco. Peer providers are also engaged in workforce & professional development activities and engage in behavioral health wellness promotion & outreach. RAMS programs uphold principles of wellness and recovery with an approach that is strengths-based and promotes a sense of empowerment, self-direction, and hope. The Peer Counseling & Outreach Services component enhances treatment services by providing peer counseling and supportive case management and resource linkage to clients at contracted SF Department of Public Health and community-based behavioral health clinics and programs. Services delivered by peer providers aim to improve the level of engagement with clients, foster feelings of hope, and to promote the possibility of wellness and recovery.

ABOUT RAMS: Richmond Area Multi-Services is a private, non-profit mental health agency that is committed to advocating for and providing community based, culturally-competent, and consumer-guided comprehensive services, with an emphasis on serving Asian & Pacific Islander Americans. Founded in San Francisco's Richmond District in 1974, our agency offers comprehensive services that aim to meet the behavioral health, social, vocational, and educational needs of the diverse community of the San Francisco.

RAMS is recognized by the local and national social service community as having expertise in providing culturally competent mental health services to the underserved, with expertise in working with the Asian & Pacific Islander (A&PI) and Russian-speaking populations. The agency has received numerous awards for culturally competent service delivery, clinical training, employment of people with disability, and community leadership.

CHECK US OUT AT WWW.RAMSINC.ORG

Why work at RAMS? We offer our employees competitive benefits, social and professional development opportunities, and other discount, support, and recognition programs. RAMS was awarded & honored by the Mental Health Board of San Francisco for its Exceptional Programs and People for creating and fostering a healthy workplace for employees.

RAMS is a non-profit community-based agency providing bilingual & bicultural mental health and related services to our community. We are an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, ethnicity, national origin, ancestry, sex, gender, sexual orientation, sexual identity, age, religion, creed, disability (actual or perceived), medical condition including genetic characteristics, marital status, domestic partnership status, citizenship, military service, height, weight, HIV/AIDS status, or any other characteristic protected by state or federal law or local ordinance.