



JOB ANNOUNCEMENT

Are you someone who has a passion to serve the community?
 Are you searching for a career where you can utilize both leadership & clinical talents?
 Are you searching for an organization where professional development and growth are fostered, and where your Lived Experience with mental health conditions can be seen as a positive and empowering quality?

Richmond Area Multi-Services (RAMS) is currently searching for an experienced peer counselor with personnel management skills & passion for community-based service for the position of

Peer Supervisor

for the RAMS Division of Peer-Based Services

Located at: Peer Division office and 1380 Howard &/or supervisees' worksites

Salary Range: Negotiable, commensurate to experience & qualifications

Status: Part-Time to Full-Time (Monday through Friday)

Benefits: Health insurance coverage/contributions + leave benefits (benefit type depending on eligibility)

*POSITION OPEN ONLY TO CONSUMERS/PARTICIPANTS OF THE
 SAN FRANCISCO COMMUNITY BEHAVIORAL HEALTH SERVICES*

This individual shall provide day-to-day supervision and oversight to a team of peer counselors providing clinically & culturally competent peer-based services to clients at SF DPH sites, contributing to the client-focused services at the SF DPH – Behavioral Health Services.

Minimum Required Qualifications:

1. At least a High School Diploma or equivalent (GED, CHSPE Certificate), required. (Associate of Arts (AA) degree or higher from an accredited institution, very strongly preferred and will be prioritized).
2. At least 3-5 years of direct personal "lived" experience with the community behavioral health system, preferably in San Francisco
3. Completion of a mental health certificate program or equivalent education AND/OR at least two years of peer counseling or related experience, particularly working with diverse constituencies
4. Must be able to travel to and from clinic worksite and other locations within San Francisco

Other Preferred Qualifications:

5. Demonstrated knowledge of the Wellness and Recovery Model, the Support Employment Model, and other evidenced based practices such as Wellness-Recovery Action Planning (WRAP), Seeking Safety, self-help, and more
6. Excellent communication, organization, and supervisory skills with the ability to present feedback in a positive and empowering manner
7. Demonstrated ability &/or experience in organizing, managing, and/or working effectively with diverse program staff, supervisees, and behavioral health consumers
8. Strong knowledge and experience with service delivery documentation (including counseling planning), HIPAA standards, utilization review, and data management
9. Familiarity with community behavioral health systems of care and resources in San Francisco

Interested applicants: send cover letter & resume to jobs@ramsinc.org. Please include your name and position which you are applying for in the subject line of your email. Position will remain open until filled.

RAMS is a non-profit community-based agency providing bilingual & bicultural mental health and related services to our community. We are an Equal Opportunity Employer and committed to embracing diversity and consider all applicants for all positions without regard to race, color, national origin, ancestry, sex, gender, sexual orientation, sexual identity, age, religion, creed, disability (actual or perceived), medical condition including genetic characteristics, marital status, domestic partnership status, citizenship, military service, height, weight, HIV/AIDS status, or any other characteristic protected by state or federal law or local ordinance.



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Essential Job Duties include, but are not limited to:

1. Provide direct oversight and supervision (group and individual) of Peer Counselors & Outreach staff and Peer Interns placed in various SF Department of Public Health and community-based clinics, utilizing the principles of wellness and recovery
2. Provide support and guidance to Peer Counselors & Outreach staff as they assist clients in accessing, navigating, and following up on the use of resources in the community
3. Assist in personnel management practices such as staff orientation & training, assessing & facilitating staff's professional development, offering input on potential staff selections, as well as supporting staff performance appraisal and exit procedures
4. Lead and effectively facilitate team meetings
5. Monitor the quality and timeliness of staff's administrative and service delivery documentation and records, and maintain and submit accurate program reports
6. Support the overall coordination of the Peer to Peer Services including the outreach and facilitation of programming, and the provision of culturally responsive and strengths-based services to clients
7. Participate and support the planning, implementation, and evaluation of program services; Pro-actively search out and identify tasks and program-related needs
8. Be able to travel off-site frequently to visit supervisees at work sites within San Francisco.
9. Perform other duties as assigned

Reports to: Clinical Manager, RAMS Division of Peer-Based Services

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ABOUT THE RAMS PEER SERVICES DIVISION: At the forefront of the peer provider profession, RAMS offers culturally congruent peer counseling & support, outreach, resource linkage, and education & training throughout San Francisco. Peer providers are also engaged in workforce & professional development activities and engage in behavioral health wellness promotion & outreach. RAMS programs uphold principles of wellness and recovery with an approach that is strengths-based and promotes a sense of empowerment, self-direction, and hope. The Peer Counseling & Outreach Services component enhances treatment services by providing peer counseling and supportive case management and resource linkage to clients at contracted SF Department of Public Health and community-based behavioral health clinics and programs. Services delivered by peer providers aim to improve the level of engagement with clients, foster feelings of hope, and to promote the possibility of wellness and recovery.

ABOUT RAMS: Richmond Area Multi-Services is a private, non-profit mental health agency that is committed to advocating for and providing community based, culturally-competent, and consumer-guided comprehensive services, with an emphasis on serving Asian & Pacific Islander Americans. Founded in San Francisco's Richmond District in 1974, our agency offers comprehensive services that aim to meet the behavioral health, social, vocational, and educational needs of the diverse community of the San Francisco.

RAMS is recognized by the local and national social service community as having expertise in providing culturally competent mental health services to the underserved, with expertise in working with the Asian & Pacific Islander (A&PI) and Russian-speaking populations. The agency has received numerous awards for culturally competent service delivery, clinical training, employment of people with disability, and community leadership.

CHECK US OUT AT WWW.RAMSINC.ORG

Why work at RAMS? We offer our employees competitive benefits, social and professional development opportunities, and other discount, support, and recognition programs. RAMS was awarded & honored by the Mental Health Board of San Francisco for its Exceptional Programs and People, for creating and fostering a healthy workplace for employees.

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